

Marketing on hold order form

We offer four different packages of marketing on hold solutions. Please use this form to place your order. Before we get to the package options available, please complete your details:

Title	Mr / Mrs / Ms / Miss (please circle)	
First name	_____	Surname _____
Company	_____	
Address	_____	
Town	_____	Postcode _____
Email address	_____	
Telephone	_____	Mobile _____

Package 1: Pre-recorded music on hold

Our pre-recorded music on hold package is a selection of royalty free music tracks with generic comfort messages. It is available with a male or female voice, and in a number of formats, please tick which you require below.

Voice: Male Female Format: CD SD card MP3 file WAV file

Package 2: Standard marketing on hold, one off production

Our standard marketing on hold package is a one-off production in four easy steps.

Step 1: Personalise elements of a standard script. Simply visit www.moh-demo.co.uk then, using the sample scripts for assistance, complete the shaded parts of the script template below with your details.

Introduction prompt 1:
Hello and thank you for calling [company name] _____ . Please hold, a member of our team knows you are waiting and will be with you shortly.

Prompt 2 (70-80 words about your business eg history, details of products/services, whatever is relevant):

Comfort prompt 3:
Thank you for holding, we are sorry to keep you waiting and will be with you shortly.

Prompt 4:
For more details about [eg our products, services, current offers, opening times etc]
_____, why not visit us online at
www. _____ or speak to a member of our team when you are taken off hold.

Step 2: Choose one music track from www.moh-demo.co.uk:

Step 3: Choose one voice over artist from www.moh-demo.co.uk:

Step 4: Confirm the format of your production:

CD SD card MP3 file WAV file

Package 3: Bespoke marketing on hold, one off production

Our bespoke marketing on hold package is a unique one off production. Benefits of this package include an extended production time (up to 2 minutes) and your script professionally written to your requirements. Please contact us for more information.

Package 4: Bespoke marketing on hold, monthly contract

Our bespoke marketing on hold contract package enables you to have a unique production with the added flexibility of low monthly payments and additional production changes throughout the year. Monthly costs are dictated by the number of changes you wish to make during the 12 month contract term. Our contract package is best suited to companies with seasonal offerings or promotions which change throughout the year, or simply for clients who wish to spread the cost of our marketing on hold solutions. Please contact us for more information.